

## Hardware & Software Requirements

Prior to implementing Partner XE, it is recommended you check your hardware and software to ensure it is compatible with the necessary requirements listed below.

### Workstation Platforms Supported:

Please ensure your computers are running one of the following platforms:

#### Recommended

- ✓ Windows 7 – running IE9 or newer; professional edition preferred
- ✓ Windows 8
- ✓ Windows 10

#### Minimum Requirement

- ✓ Mac OSX running Windows in a virtual environment, i.e. Parallels Desktop running Windows Vista, 7, 8 or 10
- ✓ Windows Vista – running IE9 or newer

#### NOTE:

- ✓ Each platform should be kept current to the latest service pack.
- ✓ Terminal services is not recommended. *Ex. Citrix desktop or remote connection*

### Software Supported:

Partner XE interacts with Microsoft Outlook to provide seamless integration of your email and calendar. Outlook versions supported include:

- ✓ Microsoft Outlook 2016
- ✓ Microsoft Outlook 2013
- ✓ Microsoft Outlook 2010
- ✓ Microsoft Outlook 2007

Partner XE offers a scan and attach feature which scans documents into Partner XE. This feature requires:

- ✓ TWAIN-Compliant Scanners

### Recommended Workstation Equipment:

- ✓ Dual Core Processors or better
- ✓ 4 GB RAM (or Higher)
- ✓ Hard Drive with at least 10GB free space

## Minimum Workstation Equipment:

- ✓ Intel Core-Solo 1.2 Ghz (a step above a Pentium 4)
- ✓ 2GB RAM
- ✓ Hard Drive with at least 5GB free space

## Internet Connectivity Needs:

Your workstations must have access to a dedicated broadband “always on” Internet connection (Cable/Fiber Optics/Satellite/T1/DSL). There are also minimum internet bandwidth requirements for PartnerXE to function well in your environment. Please follow the steps below to test your internet connectivity.

- ✓ From your Internet Browser, enter <http://cst01.partnerxe.com>
- ✓ Click **Begin Test** and verify the results are acceptable:

*Minimum levels should be at:*

- Download – no less than 3000 Kbps
- Upload – no less than 1000

**The table below lists recommendations for bandwidth for the number of concurrent users on your system from your office at any one time.**

### ***Bandwidth Recommendations***

Download	Upload	# Users
3.00 mbps	1.000 mbps	< 4
6.00 mbps	1.000 mbps	5 - 8
8.00 mbps	1.000 mbps	9 - 12
10.00 mbps	1.000 mbps	12 - 24
12.50 mpbs	1.250 mbps	25 +

#### NOTES:

- *In general, cable and fiber optics perform better than DSL & T-1 lines. Cable and fiber optics are also less expensive.*
- *Internet phones, connection quality, web browser toolbars, spyware and uploading/downloading large amounts of data outside of Partner XE can also affect speed.*
- *If your results are not above the guidelines specified, you will need to contact your computer technician or ISP provider to inquire about how to increase your bandwidth to reach the designated speeds.*

